

## PUBLIC INFORMATION POLICY OF THE HIGHER EDUCATION

# 2025-2027

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### 1. Introduction

1.1 The purpose of this Policy is to ensure that all public information concerning the Higher Education (HE) programs of Dō sea University accurate, accessible and fair, and that meets the requirements of the Authority Competition and Markets, the General Data Protection Regulation and the UK Higher Education Quality Code. This ensures that Students, both prospective and current, can make decisions informed about their HE studies and the support available.

#### 2. Objectives

- 2.1 Dō University is committed to ensuring that all information published in electronic or printed format, relating to Higher Education, including study programmes, services and support, strategies and policies is:
  - Fair
  - Accessible
  - Prompt
  - Accurate
  - Transparent

In this way, Dō University ensures that all stakeholders

have access to information that generates an accurate picture of the

 $\mathsf{D}\bar{\mathsf{o}}$  University and enables them to make informed decisions. It ensures that

all students, both potential and current, have access

equitable to relevant information.

### 3. Communication of information

3.1 Information regarding higher education offerings at Dō University may be communicated through the following channels:

- Social networks, for example, Facebook, Twitter
- Promotional materials



- The Higher Education Prospectus
- Group and university websites
- External websites
- 3.2 When communicating with people, we will obtain and record information

staff to support and guide them in their study decisions.

We comply with the General Data Protection Regulation (GDPR) through

from our Data Protection Team to protect the information you

we have, its use (with appropriate consent) and provide transparency

in this regard through our Privacy Notice.

#### 4. The student's journey

- 4.1 Future students
  - 4.1.1 Prospective students can access relevant information before deciding whether to apply. includes the following:
  - The courses offered
  - Course content Fees/costs per course
  - the duration of the course.
  - 4.1.2 The information is available on the website of the University D ō , in

the Higher Education Prospectus and at public events. All

promotional materials (printed and electronic) of the courses

Higher Education of Dō University will be reviewed and updated

annually to ensure accuracy, relevance and representation

of all the groups it serves.

#### 4.2 Interview and offer

4.2.1 Students who meet the admission requirements will be

interviewed and will be provided with more information about the course, the academic requirements and program fees/costs. This information will be sufficient for applicants to make a decision



informed about the acceptance of an offer to pursue a program of Higher Education at Dō University.

- 4.2.2 All information regarding contractual conditions will be communicated to students in an accessible and transparent manner. Any changes All applicants will be confirmed in the program, in accordance with the Competition and Markets Authority (CMA) guidelines.
- 4.2.3 Selected candidates will receive onboarding instructions during the selection process or during the July-August period prior to the start of the course, taking into account any period of disqualification. They will receive an onboarding package (combination of printed and electronic communication) with information on the dates of start of the course, welcome day, additional support services, information on careers and accommodation. Visitors will be invited new students to participate in the induction.
- 4.2.4 Selected candidates will be provided with clear information
  about the obligations required by the course during the process of
  selection, such as the need to organize practices, the need to
  a police check (in some courses); the requirement to obtain
  specific qualifications
  as
  condition of
  entrance
  (according to
  applicable) and any additional equipment the student requires.
- 4.2.5 Unselected applicants will be offered the opportunity to receive feedback on your application/interview to ensure that the process and reasons behind any decision are open and transparent.



- 4.3 Current students
  - 4.3.1 During registration and induction, students are provided with information about policies and procedures and where they can be access them. They will be provided with detailed information about their curriculum, including modules and assessment. This information will be available on VLE for your course. All students have access to information about available support, including finance, well-being and career paths professional development.

#### 5. Related policies

- Recruitment and admissions
- Equality and diversity
- Complaints

| Policy Review Area   | Higher education                   |
|----------------------|------------------------------------|
| Senior Manager/Owner | Deputy Director – Higher Education |
| Approval level       | Group/Corporate<br>Leadership Team |
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