



## Dō University Student Protection Plan

Provider Name: Dō University

Supplier UKPRN: ON HOLD

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### Student Protection Plan for the 2025/26 academic year

**1. An assessment of the range of risks to the continuation of your students' studies, how those risks may differ depending on your students' needs, characteristics, and circumstances, and the likelihood of those risks materializing.**

Dō University takes seriously its responsibility to protect the interests of current and future students, and to provide a Exceptional support throughout the application and program. Dō University's Student Protection Plan provides information on the likelihood of certain events that could disrupt the studies, along with the measures that the Do University would take steps to mitigate each circumstance. The events addressed in this Plan are as follows:

1. The permanent or temporary closure of Dō University
2. Dō University permanently or temporarily closes one of its campuses.
3. The ability of Dō University to function normally is affected significantly affected.
4. That Dō University closes or suspends one of its programs.
5. An academic partner, in consultation with Dō University, decides to close or suspend a program.

### Institutional closure

The risk of Dō University closing permanently is **very low**.

Dō University complies with the Code of Governance for English Language Colleges (2015) and the ten responsibilities main aspects of good governance. In responsibility 6, the Group promotes the adoption of a financial strategy and a financing plan compatible with the obligation to guarantee the sustainability and solvency of schools. In the Responsibility 7, the Group promotes effective controls and due diligence in all matters, including procurement, outsourcing and partnership activities.



Governors and senior management attend the Finance and General Purposes Committee three times a year to assess the financial performance of the Group. This performance includes the Group's ability to meet its allocations funding agencies and achieve ambitious commercial revenue targets. Dō University operates a chain of daycare centers, an international examination board and a commercial sports center to reduce dependence on public funding and ensure continued investment in its learning resources and facilities.

The Area Review program for further education colleges in England, in the 2015-17 academic year, provided opportunities to restructure post-16 education to better meet local skills needs, eliminate college bottlenecks, and offer specialization and a wider range of options to employers. Area Reviews offered smaller colleges long-term financial security and the ability to expand into new markets, with an annual turnover of £60,000, as they began collaborating with new employers to develop new courses.



Dō University has demonstrated strong financial performance over many years, as evidenced by the annual financial statements, which are completed in accordance with paragraph 21 of the Instrument of Governance and can be found at [Link](#) Financial statements of Dō University

Dō University. The Education and Skills Funding Agency (ESFA) reviews the financial capacity of the institution. The ESFA assesses the financial solvency of the institution with a rating of "Good". The current rating of "Good" is considered acceptable. The Higher Education Funding Council for England (HEFCE), the predecessor of the Office for Students (OfS), also reviews the financial statements through its annual performance review to ensure the institution's capacity.

Dō University to provide high-quality higher education programs.

Dō University monitors business continuity through a group-wide risk management system. Risk is reviewed and updated quarterly using a risk assessment (RAG) and a numerical scoring system to mitigate risk. The risk management system is also reviewed by external auditors and ratified by the Finance and General Purpose Committee.

Dō University has a contingency plan in place to address various scenarios that could impact the institution's ability to meet its obligations, whether as a result of a permanent or temporary closure. Regular review and planning ensure that Dō University is prepared to effectively and efficiently address specific scenarios, such as:

1. Dō University makes the decision to close Dō University permanently or temporarily;
2. Other disruptions to Dō University's activities (including, but not limited to, acts of terrorism, construction or repair work, damage to buildings or equipment, extreme weather conditions, health and safety issues, industrial action, legal restrictions, and equipment upgrades).

### **Closure of a Dō University campus**

The risk of any of the Colleges or campuses within the group closing is **very low**.

It provides long-term financial stability for both schools and greater opportunities to develop new offerings. The Group is currently investing in new buildings and STEM resources for both schools to increase teaching capacity and offer more academic specializations to meet the emerging priorities of limited English proficient (LEP) learners. The Group is also working closely with a wider range of contributors to address their short- and long-term training needs, creating progression pathways to levels 4, 5, and 6.

The Training Center provides additional teaching and learning resources, and students may be transferred to other campuses within the group on a temporary or permanent basis if necessary.



Dō University monitors course applications weekly throughout the academic year leading up to the start of the next. Application tracking is an integral part of the risk register, which the Group Leadership team reviews and updates quarterly. The risk register identifies early warning signs for university closure and mitigation measures.

### **Significant disruption to Dō University operations**

The risk that the operation of Dō University may be disrupted to the point that its operations may be significantly impaired is **very low**. Dō University has implemented robust policies and procedures regarding the quality and standards of its programs, student admissions, and the support available through the Further Learning Support and Student Experience Teams.

Dō University has a strong track record across its previous faculties with the relevant regulatory authorities, including HEFCE/Office for Students, the Quality Assurance Agency, the British Council, the UK Visa and Immigration Service, OFSTED, ESFA, Care Standards, and LANDEX. This track record inspires confidence in Dō University's ability to manage unforeseen disruptions to its operations.

The business contingency plan is designed to enable the institution to mitigate the impact on students if the following events occur:

1. Withdrawal of the Dō University designation for student support purposes (which grants Dō University students the ability to apply for and receive student loans).
2. Withdrawal of the designation of Dō University as a higher education provider
3. Suspension or revocation of the Tier 4 Sponsor Licence (the licence issued by the Home Office that allows a provider to admit and teach international students).
4. Other disruptions to activities (including, but not limited to, acts of terrorism, construction or repair work, damage to buildings or equipment, extreme weather conditions, health and safety issues, industrial actions, legal restrictions and equipment upgrades).

### **Closing or suspending a program**

Occasionally, Dō University will decide whether a program should be closed to new students or whether it cannot be offered during a given academic year. These circumstances may arise for a variety of reasons:

1. Academic staff who are unavailable for health reasons/maternity or paternity leave/leaving the College



2. The program can no longer be offered because the associated costs have become unsustainable.
3. Dō University makes the decision to offer new programs, resulting in the need to close the existing offering to create the necessary capacity.
4. In more exceptional cases, a specific program may be affected by changes in the regulatory framework or due to changes in the accreditation obtained from university partners or a professional, regulatory or statutory body (PSRB).

Dō University has an established protocol for managing the closure or suspension of one of its programs, as described in the institution's admissions policy. Dō University will take steps to safeguard the interests of current and prospective students. It will always consider its options before closing or suspending a program. Decisions to close programs due to low enrollment are made four months before the start of the course, and applicants are directed toward alternative courses and higher education institutions.

Closing the program while students are enrolled would be a last resort, but Dō University would identify opportunities to transfer all students in advance. Therefore, the risk of students being unable to complete their degree program under such circumstances is...**very low**.

Dō University annually reviews its Higher Education offerings, ensuring that all scholarships are adequately funded in terms of staff and resources. Given the competitiveness of the UL higher education market, it is likely that the College will modify or discontinue the delivery of at least one of its programs. Therefore, there is a risk that a program may be withdrawn or discontinued within the next three years, and that applicants may be affected in some way. **moderate**.

Dō University takes seriously its responsibility to ensure that all programs meet the requirements of the accreditations obtained by the PSRB. Compliance with quality and standards is fundamental, ensuring compliance with all requirements of regulatory and accrediting bodies and participating in periodic reviews. For this reason, the risk of program closure due to loss of accreditation is considered.**very low**.

### **Significant changes to a program made after admission**

The risk that Dō University will allow a significant change in a program after admission, to the point that the student's ability to continue in the program is affected, is**moderate**.

Dō University has established a policy that significant changes to programs made after the admission of students can only be made with the consent of the entire cohort potentially affected by the proposed change and only after it has been agreed upon by the Board of Higher Education following the publication of course details, unless



Dō University is required to do so in order to respond to changes in PSRB requirements, amendments to relevant legislation, or in the event that one or more

staff members may not be available to deliver a program element at short notice.

### **Significant changes to a program made after an offer of admission**

The risk that Dō University will allow a significant change to a program after an offer of admission has been made is considered to be **moderate**.

Dō University adheres to the Competition and Markets Authority's admissions policy and is therefore mindful of its obligations to applicants at all stages of the admissions process. Therefore, Dō University will have a policy for program modifications after the call for applications and applications, and before their launch, to ensure that such changes are only implemented when there is a compelling justification and with the approval of the Higher Education Council. Applicants with offers or who have accepted one will be informed of these changes as soon as possible.

### **2. The measures it has implemented to mitigate those risks that it considers reasonably likely to materialize.**

Dō University is committed to ensuring that all students are treated fairly if any of the aforementioned events occur, and all measures will be based on each student's individual needs and circumstances. Therefore, it is impossible to detail every approach due to the diversity of the student body and the impact of potential incidents. In any attempt to mitigate the risks identified in this plan, Dō University will give due consideration to the Equality Act 2010, noting that students with protected characteristics must be considered in any decision-making process related to student safeguarding.

Dō University has implemented the following measures to mitigate those risks that are considered reasonably likely to occur:

#### **Closing or suspending a program**

When considering the closure or suspension of a program and its impact on current students, Dō University will not approve the proposed change without considering the input of the affected students. If Dō University decides to close or suspend a program, it will follow the following procedures:

1. Communicate this decision as soon as possible to all affected students and applicants.
2. Whenever possible, allow students to complete their studies by meeting defined program outcomes, closing programs to new applicants.



3. When the above action is not possible, DōUniversity will take appropriate measures with each student to transfer it to another program or institution.
4. All affected stakeholders will be consulted to ensure that equality and diversity issues are considered and acted upon where appropriate.
5. Annual monitoring processes will ensure that standards do not decline throughout the closure process, protecting the student learning experience and the standards of the closing program.
6. Closure decisions will be made as soon as possible, taking into account relevant UCAS deadlines so as not to adversely affect applicants' ability to apply to choose a suitable alternative program.
7. When provided through a franchise or partnership, explorations will be made with the provider to find alternative solutions, such as cover or transfer staff.
8. If steps 1 to 7 do not result in satisfactory progression for the students, Dō University may explore whether it is appropriate to provide the students with fee waivers or refunds. Dō University will consider what financial compensation may be due to the students due to demonstrable material financial loss caused by the disruption to their studies.

### **Significant changes to a program made after registration or after an offer of admission**

In the event that Dō University approves significant changes to a program after the offer or enrollment in a substantive program, the following actions will be taken to mitigate risks to students and applicants.

1. All students potentially affected by the change will be consulted and will obtain the consent of each individual before approving the change.
2. Changes will be limited to the absolute minimum.
3. Where appropriate, Dō University will support students and applicants who feel that changes to a program create a circumstance in which they wish to withdraw from the program and transfer to an alternative program or seek alternative provision from another provider.
5. When provided through a franchise or partnership, explorations will be made with the provider to find alternative solutions, such as cover staff or transfer.
6. If steps 1 through 4 do not result in satisfactory progress for the students, The Dō University may explore whether it is appropriate to provide students fee waivers or refunds, Dō University will consider what financial compensation may be due to students due to the



demonstrable material financial loss caused by the interruption of his or her studies.

**3. Information about the policy you have in place to reimburse tuition fees and other relevant costs to your students and to provide compensation when necessary in the event that you are no longer able to continue your studies.**

Dō University will ensure equal treatment for all students when agreeing on the method of obtaining their degree. However, if Dō University cannot guarantee the continuity of your studies due to any of the incidents described above, the Group may explore the advisability of granting fee exemptions or refunds to students. Dō University will consider financial compensation appropriate to students due to demonstrable substantial financial losses caused by the interruption of their studies. 1. Refunds of course fees will be made according to the length of the learning undertaken and the impact of the modification or closure of the course on the students.

general learning outcomes of the study program.

2. Fee waivers will be considered if a student has to do substantial rework to obtain

the learning outcomes of an alternative course due to the closure or substantial alteration of the existing offer.

3. Dō University will support students who transfer to an alternative site or institution for the affected academic year with out-of-pocket expenses and any other reasonable adjustments agreed upon prior to the transfer.

4. If steps 1 through 3 do not produce satisfactory results, a case may be filed for a review of financial compensation by the Board of Higher Education and the Chief Financial Officer.

**4. Information on how you will communicate with students about their student protection plan**

Dō University will ensure that the student protection plan is easily accessible by:

1. Include a prominent reference and link to the plan in the Dō University prospectus.
2. Provide a link to a copy of the plan when making an offer of admission.
3. Provide a clear link to the plan from the Dō University Higher Education Communication website.
4. Provide a link to the plan from the program pages on Chi-online.
5. Inform all students when the plan is updated to ensure that all students have access to the latest version.





Following the release of each version of the plan, Dō University will ensure that all higher education staff are informed through deliberative structures regarding its relevance to their roles.

The plan will become an integral element of the Colleges' Higher Education Quality policies, which will specifically address the closure, suspension, or modification of programs.

The Dō University Student Union will be consulted on the content, format, and regular review of the plan as part of the annual review of all policies and procedures of the deliberative structures.

Students or applicants wishing to comment or complain about this plan should contact the Director of Higher Education,  
admin@vae-universityuk.uk

When initiating the student protection plan, Dō University will contact all involved and explain the assistance they can expect. Communication will be made through the school's emails, as with any other formal contact, detailing the nature of the event, the potential implications, and the necessary measures. Links to the school and Dō University Facebook pages will also be included to optimize coverage.

In the event that Dō University must permanently or temporarily close any of its campuses, students and applicants will be notified unless there are reasons beyond the control of Dō University that prohibit giving such notice.

Any closure, suspension, or substantial change to Dō University-approved programs will be communicated to all current students and applicants, where applicable, as soon as possible.

1. Students and applicants who are affected by the closure or suspension of a program will be informed of such change within seven days following the decision being made.
2. Dō University will notify students or applicants about the decision of close or suspend a program, unless there are reasons beyond the control of the University that prohibit giving such notice.
3. Students who are affected by significant changes to their program will be consulted at least 30 days before the change is scheduled to take effect, unless there are reasons beyond the control of Dō University that prohibit giving such notice.



Dō University will make every effort to provide all necessary information should any of the above events occur. However, independent advice on options is available through Dō University's Career Guidance Centers, who will be able to provide direct advice or recommend another suitable organization that can provide assistance.